

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, April 4, 2023 3:00 PM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Shannon McElroy
Submission Time: Apr 4 2023 2:44PM
Email: shannlindsey@gmail.com
Telephone: 208-270-8030
Address: 1671 W Victory Road
Boise, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Hello, I am writing to address the increase in utility rates across Ada county, as Veolia and all other utilities have gone up in price. I wish to protest these increases and want to show concern for the elder who are on a fixed income and also younger families that may be priced out of the area due to inflation or the housing market flare. My 79 year old elder neighbor expressed to me how concerned she is with these increases as they may eventually price her out of her home of 65+ years. If nothing else, please consider taking care of the elder and give discounts based on age. I appreciate you addressing this issue and I am open to discussing more if necessary. Thank you in advance, Shannon McElroy 208-270-8030"

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Wednesday, April 5, 2023 7:01 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comments were submitted via PUCWeb:

Name: Mildred Fackler
Submission Time: Apr 4 2023 9:18PM
Email: curt.fackler@hotmail.com
Telephone: 208-343-0743
Address: 1614 W Victory Rd
Boise, ID 83705

Name of Utility Company: Veolia Idaho

Case ID: VEO-W-22-02

Comment: "To Whom it may concern: I am 79 years old and have lived at 1614 W. Victory Rd, Boise, ID 83705, since 1964. I wish to protest any increase of rates for Veolia Water Idaho. Everything has gone up in price. Real estate taxes have more than doubled. Electricity, Sewer and Trash have also increased. Soon, if inflation doesn't slow down, I will be

priced out of my house. My house is paid for, I have no car payments, no visa payments and I have to say that I can't handle anymore utility rate increases. I fear for the young families around me and how they can possibly afford them. Yours truly, Mildred E Fackler"

Name: Lori mayhew
Submission Time: Apr 4 2023 10:41PM
Email: for_my_business@q.com
Telephone: 208-288-2660
Address: 10163 w florence ct
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I would like to protest the proposed 24% rate increase Veolia Water is requesting. I realize with inflation everything goes up, but 24% is excessive. Veolia comparing the increase to a cup of coffee is insulting. Not all of us can rationalize shelling out \$7. just for a beverage. Why not compare it to a meatless spaghetti dinner with milk for a small family?The company is citing recent improvements to their infrastructure as a reason, but I think the upgrades should be considered just part of the cost of doing business. Also, as the city expands outwards, I think the developers should help fund a large part of the cost to extend utilities rather than place the burden on everyone else. I live in west Boise, my neighborhood is 30 yrs old. The water that comes out of my tap smells of chlorine so strongly and tastes so bad that I cant drink it. I have to buy bottled water for drinking and use a Brita filter for cooking water. Also its very hard and leaves calcium deposits. Its been like this for years (prev lived in Meridian, I dont know if their water quality has degraded to the point of heavy chlorine dosing). I'm sure I wont benefit for the rate increase. Pay more for a sub-par product? "

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